

## EASY IS NICE, ON ANY DEVICE.

FreemanOnline® provides you with all the right tools to ensure a seamless execution at show site, from move-in to move-out. With an enhanced FreemanOnline, we are making it easier than ever for you to get what you want to have a great event:

- Access important show information
- Track freight
- Receive notifications
- Receive assistance through Concierge Services while at show site
- Order Freeman products and services pre-show, during move-in and while the show is open
- Expedite the move out process
- Access invoices after the show

## SERVICE INFORMATION

### BOOTH EQUIPMENT

Each 10' X 10' booth will be set with 8' high blue, white and gray back wall drape, 3' high white side dividers, (1) 6' white draped table, (2) Limerick chairs by Herman Miller, and (1) wastebasket. Booths 300 sqft or less will receive a one-line identification sign. Booths larger than 300 sqft may receive a one-line identification sign upon request.

### EXHIBIT HALL CARPET

The exhibit area is not carpeted; however, the aisles will be carpeted in blue. Show Management requires all exhibiting companies to carpet their booth space. Unless Freeman has been notified that previous arrangements have been made, carpet will be installed in any booth not carpeted by 12:00 p.m. on Sunday, June 24, 2018, and an invoice will be issued.

### DISCOUNT PRICE DEADLINE DATE

Order early to take advantage of advance order discount rates, place your order by **Friday, June 01, 2018**.

## SHOW SCHEDULE

### EXHIBITOR MOVE-IN

For more information and helpful hints on pre-show procedures and move-in, please go to <http://www.freeman.com/PreShowFAQ>

Saturday	June 23, 2018	8:00 a.m. - 5:00 p.m.
Sunday	June 24, 2018	8:00 a.m. - 6:00 p.m.

**On Saturday, all labor performed will have overtime charges applied and on Sunday, all labor performed will have double time charges applied.**

### EXHIBIT HOURS

Monday	June 25, 2018	10:00 a.m. - 6:00 p.m.
Tuesday	June 26, 2018	9:00 a.m. - 5:00 p.m.
Wednesday	June 27, 2018	9:00 a.m. - 4:00 p.m.

### EXHIBITOR MOVE-OUT

For more information and helpful hints on post-show procedures and move-out, please go to <http://www.freeman.com/PostShowFAQ>

Wednesday	June 27, 2018	4:00 p.m. - 10:00 p.m.
Thursday	June 28, 2018	8:00 a.m. - 11:00 a.m.

**All labor performed after 4:30 p.m. will have overtime charges applied.**

## DISMANTLE AND MOVE-OUT INFORMATION

- Freeman will begin returning empty containers as soon as the aisle carpeting is removed from the exhibit floor.
- All exhibitor materials must be removed from the exhibit facility by 11:00 a.m. on Thursday, June 28, 2018.
- To ensure all exhibitor materials are removed from the exhibit facility by the Exhibitor Move-Out deadline, please have all carriers check in by 9:00 a.m. on Thursday, June 28, 2018. Drivers not checked in by this time will risk the possibility of their shipments going out on the house carrier.

**POST SHOW PAPERWORK AND LABELS**

Our Exhibitor Services Department will gladly prepare your outbound Material Handling Agreement and labels in advance. Complete the Outbound Shipping form and your paperwork will be available at show site. Be sure your carrier knows the company name and booth number when making arrangements for shipping your exhibit at the close of the show.

**EXCESSIVE TRASH AND BOOTH ABANDONMENT**

Any excessive trash which consists of display materials, carpet, padding, crates and/or pallets will be disposed of and charged both a handling fee and disposal fee during exhibitor move-in. Excessive booth materials and/or literature left in the booth at the end of the published exhibitor move-out that is not labeled for an outbound shipment will be considered abandoned and deemed as trash. The exhibitor will be charged for the removal and disposal of these items. Charges may include Installation & Dismantle Labor, Forklift/Rigging Labor, and/or Dumpster Fee. Please call our Exhibitor Services Department at (508) 894-5100 for a quote.

**SERVICE CONTRACTOR CONTACTS/INFORMATION:**

**FREEMAN**

275 Bodwell Street  
 Avon, MA 02322  
 (508) 894-5100 • Fax: (469) 621-5608

**FREEMAN TRANSPORTATION**

(800) 995-3579 US & Canada or +1 (512) 982-4187  
 Outside the US or +1 (817) 607-5183  
 International Shipping Services or fax (469) 621-5810 or  
 email: [exhibit.transportation@freeman.com](mailto:exhibit.transportation@freeman.com)

**FREEMANONLINE®**

Take advantage of discount pricing by ordering online at [www.freeman.com](http://www.freeman.com) by Friday, June 01, 2018. Using the enhanced FreemanOnline, you will enjoy easy access to added features and functions as well as the high caliber of Freeman services you've come to expect — **before, during and after** your show. Additionally, you can now access FreemanOnline from any device — **desktop, laptop, tablet** or via our new **FreemanOnline Mobile App**.

To place online orders, you will be required to enter your unique Username and Password. If this is your first time to use FreemanOnline, click on the "Create an Account" link. To access FreemanOnline without using the email link, visit [www.freeman.com](http://www.freeman.com). You can also download and use the FOL Mobile App from the Apple or Android store, or here: [folmobile.freemanco.com](http://folmobile.freemanco.com). A mobile web version of the FreemanOnline Mobile App is available to extend mobile use for those users that do not have an Apple or Android device or who do not want to download the app.

If you need assistance with FreemanOnline, please call our Customer Support Center at (888) 508-5054 Toll Free US and Canada or +1 (512) 982-4186 Local and International.

**SHIPPING INFORMATION**

**Warehouse shipping address:**

DIA 2018 GLOBAL ANNUAL MEETING  
 Exhibiting Company Name  
 Booth # \_\_\_\_\_  
 C/O Freeman  
 25 Doherty Ave  
 Avon, MA 02322

**PLEASE NOTE: The warehouse is open from 8:00 a.m. - 4:00 p.m. Monday - Friday. Exceptions are noted below.**

Freeman will accept crated, boxed or skidded materials beginning Monday, May 21, 2018 at the above address. Materials arriving after Wednesday, June 13, 2018 will be received at the warehouse with an additional after deadline charge. **PLEASE NOTE: The warehouse will be closed on Monday, May 28, 2018 in observance of Memorial Day. Shipments will not be accepted on this date.**

**Show site shipping address:**

DIA 2018 GLOBAL ANNUAL MEETING  
 Exhibiting Company Name  
 Booth # \_\_\_\_\_  
 C/O Freeman  
 Boston Convention & Exhibition Center  
 415 Summer Street  
 Cypher Street Entrance  
 Boston, MA 02210

Freeman will receive shipments at the exhibit facility beginning at 8:00 a.m. on Saturday, June 23, 2018. Shipments arriving before this date may be refused by the facility. Any charges incurred for early freight accepted by the facility will be the responsibility of the exhibitor. If required, provide your carrier with this phone number: (508) 894-5100

**PLEASE NOTE:** All items and materials that must be brought into the facility may be subject to Material Handling Charges and are the responsibility of the Exhibitor. This also applies to items not ordered through the Official Show Vendors. Refer to the material handling form for charges for the service.

Please be aware that disposal of exhibit properties is not included as part of your material handling charges. Please contact Freeman for your quoted rates and rules applicable to disposal of your exhibit properties.

**TRUCK MARSHAL YARD**

All vehicles dropping off or picking up at the Boston Convention and Exhibition Center loading dock need to report to the marshaling area.

**LABOR INFORMATION**

Union Labor may be required for your exhibit installation and dismantle. Please carefully read the UNION RULES AND REGULATIONS to determine your needs. Exhibitors supervising labor need to pick up and release their labor at the Service Desk. Refer to the order form under Display Labor for Straight Time and Overtime hours.

**ASSISTANCE**

We want you to have a successful show. If we can be of assistance, please call our Exhibitor Services Department at (508) 894-5100.

**WE APPRECIATE YOUR BUSINESS!**

## **FREEMAN GENERAL INFORMATION**

### **TRANSLATION SERVICE**

Freeman is pleased to offer a new service for our international exhibitors that provides quick interpretation and translation in 150 languages. This service will not only interpret for us on a three-way conversation, but also translate emails from customers. To access this service you may contact Freeman Boston Exhibitor Services at (508) 894-5100 or Freeman's Customer Support Center at (888) 508-5054 US & Canada or +1 (512) 982-4186 Local & International.

### **HELPFUL HINTS**

#### **SAVE MONEY**

Order early to take advantage of advance order discount rates, place your order by Friday, June 01, 2018.

#### **AVOID DELAY**

Ship early to avoid delays. Shipments arriving late at show site will cost you money, time and business!

#### **SAFETY TIPS**

Use a ladder, not a chair. Standing on chairs, tables and other rental furniture is unsafe and can cause injury to you or to others. These objects are not designed to support your standing weight.

Be aware of your surroundings. You are in an active work area with changing conditions during move-in and move-out. Pay attention. Look for obstacles, and machinery and equipment that are in use.

Keep your eyes open for scooters and forklifts. The drivers of these vehicles may not be able to see you.

Stay clear of dock areas, trucks and trailers. These areas can be particularly dangerous.

Prevent electrical shocks, falling items and damage to materials. Do not attach items or equipment to the drapes or metal framework provided for your booth. This can cause serious injury or damage to materials.

We discourage children from being in the exhibit hall during installation and dismantle. If children are present during installation and dismantle, they must be supervised by an adult at all times.

Freeman does not ship or handle Hazardous Materials. If any materials you are shipping to the event fall into this category, please contact Freeman to be sure that the material will be allowed at the facility and by the association. In addition, if authorized by the facility and the association, you will need to make separate arrangements for the transport and handling of the approved materials, since Freeman will not transport or handle them.

The operation or use of all motorized lifts and motorized material handling equipment for installation/dismantle of exhibits is NOT permitted by exhibitors or by their exhibitor appointed contractors (EAC's). Thank you for your cooperation.

#### **EXHIBITOR ASSISTANCE**

For more information and helpful hints on pre-show procedures and move-in, please go to <http://www.freeman.com/PreShow-FAQ>

For more information and helpful hints on post-show procedures and move-out, please go to <http://www.freeman.com/Post-ShowFAQ>

Call Freeman's Exhibitor Services department at (508) 894-5100 with any questions or needs you may have.